

Porcelain Patio Buyer's Checklist

12 questions to ask any installer before you sign - Arcadia Build & Landscape, Cambridgeshire & Bedfordshire

Groundworks & sub-base

- What sub-base depth are you quoting (mm of MOT Type 1) and how was it decided?
- What happens if you hit soft ground or roots mid-dig - who absorbs the cost?
- Will the sub-base be mechanically compacted in layers, not just laid and rolled?

Laying method

- Full mortar bed (sharp sand & cement) or dot-and-dab adhesive? (Insist on a full bed.)
- Will every slab be slurry-primed on the underside before laying?
- What joint width and pointing compound will be used?

Drainage & design

- How are falls engineered, and where does surface water discharge to?
- Are curves, borders, feature circles or step details included in the quote?
- Is edging (e.g. charcoal border) specified - what size and how is it fixed?

Paperwork & aftercare

- Itemised written quote: materials, labour, plant hire, waste removal.
- Public liability insurance certificate and recent references near you.
- Workmanship guarantee in writing - how long, and what does it cover?

Arcadia Build & Landscape

Bespoke porcelain patios across Cambridgeshire & Bedfordshire.

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